

## Accounts & Child Care Benefit

### **Accounts:**

Accounts are issued for on a monthly basis. Casual bookings require payment on or before the day of the booking. Vacation Care Accounts will be issued during the second week on the Vacation Care period and the middle week of the Christmas holiday period.

Accounts are calculated monthly in arrears and are distributed via the pigeonholes in the foyer of the OSHC Centre - Activity Room. A pigeonhole is reserved for each family utilising the Out of School Hours Care on a regular basis. Casual bookings/utilisation requires payment on or before the day of the booking. Accounts are usually available on the Monday immediately after the end of the month. However, due to unforeseen circumstances accounts may sometimes be available later than this. Receipts and other correspondence are also distributed via the pigeonholes. If you are a casual family your accounts can be found in the grey box next to the sign in/out book in alphabetical order.

Payments can be made at the Out of School Hours Care Office by cash, cheque or credit card between 2.00pm -3.00pm and 4.45pm – 5.45pm. No payment will be accepted outside of these times.

### **Child Care Benefit:**

The Commonwealth Government offers assistance to reduce the cost of care for families. All families are generally entitled to some Child Care Benefit. Please contact the Family Assistance Office on 136 150 so that your eligibility to receive Child Care Benefit can be assessed and in some cases activated. All families are also entitled to receive the Child Care Rebate. Information on this can be found at

<http://www.humanservices.gov.au/customer/services/centrelink/child-care-rebate>

Please come in and see Kate if you require further information or assistance with applications